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To whom it may concern,

I, Jordan Redden, attended trainings for many weeks with Dave Diss of CRWA. During these trainings I learned much of wastewater treatment, collection systems, sampling, hazards, mathematics, and much more of what is needed to not only pass the examination, but be a well-rounded operator. I am writing this letter to show my appreciation and gratitude for Mr. Diss. His trainings were thorough and well executed. I recently passed my Small Systems Wastewater treatment examination with 91 correct answers. While we primarily trained wastewater his Teachings also helped me to pass my Small Systems Water treatment examination with 90 correct answers. I would again like to express my appreciation to Mr. Diss for the quality of the materials he provided in the training sessions.

> Thanks, Jordan Redden