

## Calendar of Events

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April 16, 2026

### **iCare Webinar- The AI Advantage**

**Online**

01:00 PM - 02:00 PM PST

*The AI Advantage: Your New Partner in Care for ORA Members  
This informative 1 hour webinar is free for ORA Members!*

*Overview of AI Features within iCareManager that enhance your workflows*

*Learn about the helpful tools at ORA Corporate Member iCare and ask questions during this webinar:*

#### *LifePlan.ai*

*AI-powered life plan generation that helps providers create compliant, person-centered plans in minutes instead of hours.*

#### *EMRGEN.ai*

*A next-generation AI-first EMR designed for IDD, behavioral, and clinical providers—fully integrated with iCareManager to unify medical and service workflows.*

#### *IDDBilling.ai*

*An intelligent billing engine built specifically for the IDD industry that automates claims, reduces denials, and accelerates revenue cycles.*

#### *eMAR.ai*

*An AI-enhanced medication administration platform that guides caregivers through safer, faster, and more accurate medication passes.*

*Presenters:*

*Babar Nawaz: COO and Co-Founder of iCareManager*

*Andrew Kelly: VP of Growth and Revenue*

*Tyler Hansen: Account Representative*

April 29, 2026

## **Coaching, Motivating Staff & Becoming a Better Leader**

09:00 AM - 10:30 AM PST

*Please join us for this 1.5 hour webinar opportunity with Andrea Muzikant on April 29th from 9am-10:30am PT.*

*Coaching, Motivating Staff & Becoming a Better Leader*

*\$50 for ORA Members*

### *Learning Goals + Details*

*This training helps supervisors shift from managing tasks to developing people. It's especially valuable for organizations navigating turnover, burnout, and the ongoing need to support DSPs in meaningful, sustainable ways.*

*Leaders/supervisors/managers will learn to:*

### *Andrea Muzikant*

*Andrea Muzikant is a Leadership Coach, trainer, and retreat facilitator with over 24 years of experience in human services. She has served in leadership roles for more than two decades within Oregon's local and state government, bringing deep expertise in team development, trauma-informed practice, and systems navigation.*

*Andrea is the founder of Muzikant Coaching, LLC, where she provides leadership coaching and consultation to organizations that support people with intellectual and developmental disabilities. Her work focuses on helping individuals and teams build trust, navigate conflict, and collaborate more effectively.*

*In addition to coaching, Andrea designs and facilitates team-building retreats and training programs for new supervisors and managers, blending emotional intelligence, practical skill-building, and relational insight. She is an accredited practitioner of The Boss Whisperer® method, supporting abrasive leaders in transforming negative perceptions and becoming more reflective, effective managers.*

*Originally from Oregon, Andrea brings curiosity and care to every space she enters. Outside of work, she enjoys cycling, travel, and curating wellness-focused experiences that connect people to place and purpose.*

*This is a virtual training. A calendar invite and additional details will be sent via Google Calendar invite.*

*Closed captions available in Zoom. Interpreter available upon request.*

*Sorry, no refunds. Please consider a substitution if needed.*

*Please reach out to Kim Nowakowski at [knowakowski@oregonresource.org](mailto:knowakowski@oregonresource.org) OR Eryn Starck at [estarck@oregonresource.org](mailto:estarck@oregonresource.org) with any questions.*